

Privacy Policy

This Privacy Policy governs the manner in which Nexgen Lettings & Management Ltd collects, uses, maintains, and discloses information collected from users (each, a "User") of the www.nexgenlettings.co.uk website ("Site"). This privacy policy applies to the Site and all products and services offered by Nexgen Lettings & Management Ltd.

Your Personal Information

We may collect personally identifying information from Users in a variety of ways, including, but not limited to, when Users visit our site, fill out a form, and in connection with other activities, services, features, or resources we make available.

Information we may collect includes:

Contact Forms: Information provided when contacting us regarding our services or signing up for updates.

Technical Information: Browser name, type of computer, operating system, and internet service provider details.

Engagement Tools: Information provided via live chat, cookies, and tracking technologies such as Google Analytics or social media pixels.

We will collect personal identification information from Users only if they voluntarily submit such information to us. Users can always refuse to supply personally identification information, except that it may prevent them from engaging in certain Site-related activities.

Web Browser Cookies

Our Site may use "cookies" to enhance the User experience. A User's web browser places cookies on their hard drive for record-keeping purposes and sometimes to track information about them. You may choose to set your web browser to refuse cookies or to alert you when cookies are being sent.

How We Use Collected Information

Nexgen Lettings & Management Ltd may collect and use Users' personal information for the following purposes:

To Improve Customer Service: Your information helps us respond more effectively to your service requests and support needs.

To Personalise User Experience: We may use information in the aggregate to understand how our Users as a group use the services and resources provided on our Site.

To Improve Our Site: We strive to improve our website offerings based on the information and feedback we receive from you.

To Send Periodic Emails: We may use the email address to respond to enquiries, questions, and/or other requests. If a User opts into our mailing list, they will receive emails that may include company news, updates, or related service information.

How We Protect Your Information

We adopt appropriate data collection, storage, and processing practices and security measures to protect against unauthorised access, alteration, disclosure, or destruction of your personal information and data stored on our Site.

You retain control of your data. You have the right at any time to request that we delete any and all data stored on you by emailing info@nexgenlettings.co.uk. Please note that this right does not supersede legal obligations we may have to retain certain data (for example, information required for anti-money laundering compliance or tenancy regulations).

Sharing Your Personal Information

We do not sell, trade, or rent Users' personal identification information to others. We may share generic aggregated demographic information not linked to any personal identification information regarding visitors and users with our business partners and trusted affiliates for the purposes outlined above.

Third-Party Websites

Users may find advertising or other content on our Site that links to the sites and services of our partners, suppliers, and other third parties. We do not control the content or links that appear on these sites and are not responsible for the practices employed by websites linked to or from our Site.

Changes to This Privacy Policy

Nexgen Lettings & Management Ltd has the discretion to update this privacy policy at any time. When we do, we will revise the updated date at the bottom of this page. We encourage Users to frequently check this page for any changes to stay informed about how we are helping to protect the personal information we collect.

Your Acceptance of These Terms

By using this Site, you signify your acceptance of this policy. If you do not agree to this policy, please do not use our Site. Your continued use of the Site following the posting of changes to this policy will be deemed your acceptance of those changes.

Contacting Us

If you have any questions about this Privacy Policy, the practices of this site, or your dealings with Nexgen Lettings & Management Ltd, please contact us at:

Nexgen Lettings & Management Ltd www.nexgenlettings.co.uk

info@nexgenlettings.co.uk

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